

UNDERSTANDING **USAA Policy** **Cancellation** **Refund**

Refund policy

USAA typically offers a pro-rated refund reimbursing the unused portion of your premium

Exceptional may apply such as minimum earned premiums and cancellation fees

Example: If you cancelled after six months of an annual premium you will get a refund for the refund for the remaining months

Check policy details and contact USAA before cancelling to understand potential fees

Refund timeline

Timeframe varies depending on payment method, policy type and cancellation

USAA usually processes request within 10 days of business

Refunds are issued within 15 business days but may take longer for certain payment methods

Credit card payments may reflect sooner on your statement